We thank you for your work! Please fulfil this questionnaire. You would contribute greatly to the final form of questionnaire with your experiences and opinions and suggestions.

In the 1st block please valuate every question. In the right rows of the table please fill the values of the grades, evaluation should be given in ‘Notes’

Grading levels:
- Good (1) – was easy to fulfil, there was no problem
- Difficult (2) – little difficulties, which can be solved in a short time, with little need of help
- Bad (3) – there where serious difficulties, more time was spent to solve it, and needed a lot of help.

Please detail the problems in Notes as follows:

**Distinctness:** (to which degree was it clear for the respondent, what we wanted to insight in?)

Which question, which phrase was not clear? Where repetitive difficulties were present? What was disturbing the questioning? What are the possibilities to improve distinctness?

**Answerability:** To what extent was it difficult to answer the question due to its content?

Which are the skills, information whose lack, or unacceptability, made the interview difficult? What are the possibilities to improve responses?

**Fulfil ability:** What makes it difficult to complete the questionnaire technically?

Are the functional and technical possibilities satisfying the needs of fulfil ability? What are the possibilities to improve ability to fulfil?
I. Valuating the questions

<table>
<thead>
<tr>
<th>Number of Quest.</th>
<th>Distinct-ness</th>
<th>Answerability</th>
<th>Fulfilability</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
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<td>16.</td>
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</table>
II. Other experiences

In questions 1st to 6th and 15th please circle the answer.

1. Please mark if the followings were difficult to answer for you, or for the respondent. In case ‘2’ was marked, please give a short description of the most difficult problem.

<table>
<thead>
<tr>
<th></th>
<th>Easy</th>
<th>Difficult</th>
<th>What was difficult, problematic?</th>
</tr>
</thead>
<tbody>
<tr>
<td>The usage of framed instructions for the interviewer.</td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>The following of steps.</td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>To hold the attention of respondent for the complete duration of the interview.</td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
</tbody>
</table>

2. Please give the frequency of the difficulties listed below.

<table>
<thead>
<tr>
<th></th>
<th>Frequently occurred</th>
<th>Seldom occurred</th>
<th>Never occurred</th>
<th>You never had to ask the question</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gave the respondents any trouble to understand the text before Q1.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>X</td>
</tr>
<tr>
<td>Gave the respondents any trouble to recall the past 12 months in Q1?</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>X</td>
</tr>
<tr>
<td>Gave the respondents any trouble to choose the 3 most characteristic work or activities in Q3?</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Gave the respondents any trouble to give the economic activity of the organizations in Q10?</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Gave the respondents any trouble to give the occupation/scope of activity at the organizations in Q11?</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

3. How the list of activities did support the recalling of volunteer work or activity in Q1?
   1 – in a large extent, and in your opinion it was necessary to list all of the activities
   2 – in a large extent, and in your opinion it was unnecessary to list all of the activities
   3 – in a medium extent
   4 – in a small extent
   5 – not at all

4. In your opinion how successfully the respondents managed to determine precisely the time spent on the activities in Q4.
   1 – in a large extent
   2 – in a medium extent
   3 – in a small extent
   4 – not at all

5. In your opinion how successfully the respondents managed to determine precisely the time spent on the activities in Q12.
   1 – in a large extent
   2 – in a medium extent
   3 – in a small extent
   4 – not at all
6. Did you use the Instructions during the interview?
   1 – yes
   2 – no

7. Were there any activities in Q1 that you missed from the list, or occurred frequently as “other” category?

8. Would you omit any statements from the list of Q15? If yes, please give the number of the statements, and give your reasons?

   Please classify the statements on the following scale according how much they refer to you!
   1/ it is important for you to help others
   2/ it is important for you to serve a social case, community
   3/ you appreciate this kind of work
   4/ you feel better or more important by this work
   5/ you consider the knowledge important obtained from this work
   6/ you gain useful experience for your present/future job from this work
   7/ you can meet new people, make new acquaintances and friendships
   8/ important people for you (friends, family members, acquaintances) also do this kind of activity
      and this is an example for you to follow
   9/ it is your obligation because of your belief and conviction
   10/ the community, the state is not able to finance particular tasks and it is important for you
      to do volunteer/social work on these fields

9. Were there any “other” response categories, that the respondents missed in Q15? If yes, what were these?
10. Would you omit any statements from the list of Q16? If yes, please give the number of the statements, and give your reasons?

From the following what are the reasons that you did not do unpaid non-compulsory work without compensation in the last 12 months?

1/ didn't have time for it
2/ there was no person or case for who's good you could do it
3/ you do not appreciate this kind of work
4/ you do not want to deal with others' problem
5/ you do not want to meet new people
6/ you do not want to do unpaid work without compensation for others outside your own household
7/ just the believer help unpaid, without compensation
8/ it is the obligation of the state/community to finance this kind of work

11. Were there any “other” response categories, that the respondents missed in Q16? If yes, what were these?

12. Were there any questions to be drawn else for the better understanding?

13. Which questions caused the most difficulties? Why? How would you solve / fix the problem?

14. Was there anything you got no answer or not enough information for from the Instructions?
15. Was it easy to initiate the respondents to the survey?
   1 – yes
   2 – not

If not, what kind of problems arose?

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III. General remarks

For example: What is your opinion on the questionnaire? Which was the question the respondents were averse from? What was the main difficulty during the interview?

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Thank you for filling the questionnaire!